

Terms and Conditions

1. Introduction

Welcome to Turtle & Rabbit Tutoring ("Company", "we", "our", "us"). These Terms and Conditions ("Terms") govern your use of our website and online tutoring services ("Services"). By accessing or using our Services, you agree to be bound by these Terms. If you do not agree with these Terms, you should not use our Services.

2. Services

The Company provides online tutoring services in various subjects through our platform. Tutors are independent contractors and not employees of the Company.

2.1 Tutor Selection

We strive to provide qualified and experienced tutors. However, we do not guarantee any specific results from using our tutoring services.

2.2 Availability

We do not guarantee the availability of any specific tutor at any given time.

3. User Responsibilities

3.1 Account Registration

To use our Services, you must create an account and provide accurate information. You are responsible for maintaining the confidentiality of your account and password.

3.2 Conduct

You agree to use our Services for lawful purposes only and in accordance with these Terms. You must not:

- Engage in any disruptive, offensive, or harmful behavior.
- Use the platform to transmit any harmful code or virus.
- Use the Services to infringe on the intellectual property rights of others.

4. Payment Terms

4.1 Fees

You agree to pay all fees associated with the Services as outlined on our website. Fees are subject to change at any time, and we will notify you of any changes in advance.

4.2 Payment Methods

We accept various payment methods, which will be outlined during the registration process. Payments are processed through a secure third-party payment processor.

4.3 Refund Policy

Refunds are only provided under specific circumstances as outlined in our Refund Policy.

5. Privacy

We are committed to protecting your privacy. Our Privacy Policy, which is incorporated into these Terms, explains how we collect, use, and disclose information about you.

6. Intellectual Property

All content provided on our platform, including text, graphics, logos, and software, is the property of the Company or its licensors and is protected by intellectual property laws. You may not use our content without our prior written consent.

7. Disclaimer of Warranties

Our Services are provided "as is" and "as available" without any warranties of any kind, either express or implied. We do not warrant that our Services will be uninterrupted or error-free.

8. Limitation of Liability

To the fullest extent permitted by law, the Company shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or other intangible losses, resulting from:

- Your use or inability to use our Services.
- Any unauthorized access to or use of our servers and/or any personal information stored therein.
- Any bugs, viruses, trojan horses, or the like that may be transmitted to or through our Services by any third party.

9. Indemnification

You agree to indemnify, defend, and hold harmless the Company, its affiliates, and their respective officers, directors, employees, and agents from and against any and all claims, liabilities, damages, losses, and expenses, including reasonable attorneys' fees, arising out of or in any way connected with your access to or use of the Services, or your violation of these Terms.

10. Changes to Terms

We reserve the right to modify these Terms at any time. If we make changes, we will post the updated Terms on our website and update the "Last Updated" date. Your continued use of the Services after any such changes constitutes your acceptance of the new Terms.

11. Governing Law

These Terms and any disputes arising out of or relating to them will be governed by the laws of [Your Jurisdiction], without regard to its conflict of laws rules.

12. Contact Information

If you have any questions about these Terms, please contact us at admin@turtlerabbittutoring.com.

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